Privacy Policy

Last updated: 02/25/2025

This Privacy Policy describes Our policies and procedures on the collection, use, and disclosure of Your information when You use the Service and tells You about Your privacy rights and how the law protects You.

We use Your Personal data to provide and improve the Service. By using the Service, You agree to the collection and use of information in accordance with this Privacy Policy.

Highline Metal Roofing Products Inc. maintains strict privacy policies, ensuring that personal information and mobile information of our users and members is not sold, shared, rented, released, or traded to third parties for marketing/promotional purposes.

SMS Opt-Out: If you are receiving text messages from us and wish to stop receiving them, simply respond with either "STOP" to the number from which you received the message. Once we receive your message, you will no longer receive further text messages from us.

Collecting and Using Your Personal Data

Types of Data Collected

Personal Data

While using Our Service, We may ask You to provide Us with certain personally identifiable information that can be used to contact or identify You. Personally identifiable information may include, but is not limited to:

- Name, email, phone number, company information
- Email address, first name and last name, company name, order number, quote number

Use of Your Personal Data

The Company may use Personal Data for the following purposes:

 To provide and maintain our service, including monitoring the usage of our service. The Personal Data You provide can give You access to different functionalities of the Service that are available to You as a registered user.

Retention of Your Personal Data

The Company will retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use Your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

Security of Your Personal Data

 The security of Your Personal Data is important to Us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While We strive to use commercially acceptable means to protect Your Personal Data, We cannot guarantee its absolute security.

Changes to this Privacy Policy

We may update Our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page.

We will let You know via email and/or a prominent notice on Our Service, prior to the change becoming effective and update the "Last updated" date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact Us

If you have any questions about this Privacy Policy, You can contact us:

- (406)709-2104
- bode@highlinemetal.com

SMS Terms and Conditions

- 1. Highline Metal Products Inc.
- 2. Order status, placing orders, Q&A

- 3. You can cancel the SMS service at any time. Simply text "STOP" to the number provided. Upon sending "STOP," we will confirm your unsubscribe status via SMS. Following this confirmation, you will no longer receive SMS messages from us. To rejoin, sign up as you did initially, and we will resume sending SMS messages to you.
- 4. If you experience issues with the messaging program, reply with the keyword HELP for more assistance, or reach out directly to support@messagedesk.com
- 5. Carriers are not liable for delayed or undelivered messages.
- 6. As always, message and data rates may apply for messages sent to you from us and to us from you. Message frequency varies. For questions about your text plan or data plan, contact your wireless provider.
- 7. For privacy-related inquiries, please refer to our privacy policy: Privacy Policy Privacy Privacy